



## Dreamerz 60-Day Money Back Guarantee

Thank you so much for contacting Dreamerz. As we are a small, start-up company, we take your feedback very seriously and appreciate you taking the time to contact us. We are very sorry to hear that our product did not meet your expectations.

To receive your refund, please fill out the following form and mail to:

Universal – Dreamerz Money Back Guarantee Program  
PO Box 222510  
Hollywood, FL 33022-2510

**Please be sure to postmark your request within 60 days of purchase and include the original receipt (from a store purchase) or invoice (from a call center or online order) adhered to this form with your request.**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE: \_\_\_\_\_

RETURN CODE (provided via phone or e-mail, please also write on original receipt): \_\_\_\_\_

Please take a few moments and answer the following questions:

1. Which product(s) did you try? (check all that apply)

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Chocolate S'nores  | <input type="checkbox"/> Pillow Chocolates - Milk | <input type="checkbox"/> Herbal Fruit Flavored Mix – Pomegranate Pillows |
| <input type="checkbox"/> Vanilla Van Winkle | <input type="checkbox"/> Pillow Chocolates - Dark | <input type="checkbox"/> Herbal Fruit Flavored Mix – Rock-a-bye Berry    |
|   |   | <input type="checkbox"/> Herbal Fruit Flavored Mix – Peaches & Dreams    |

2. In what areas did Dreamerz *not* meet your expectations? (check all that apply)

Taste. Please explain: \_\_\_\_\_

Effectiveness. Please explain: \_\_\_\_\_

Overall Experience. Please explain: \_\_\_\_\_

Ingredients. Please explain: \_\_\_\_\_

Customer Service. Please explain: \_\_\_\_\_

Other. Please explain: \_\_\_\_\_

3. Did you try the product more than once? (circle one)                      Yes                      No

4. Other comments or suggestions?

## Official Rules:

1. Offer starts **May 14, 2008** and ends **May 14, 2009**. All claims must be received via email or phone. Money Back Guarantee form must be completed and postmarked (mailing address provided upon phone call/email) within 60 days of purchase.
2. How to Claim:
  - a. Send an email to [umg@att.net](mailto:umg@att.net) (reference as Dreamerz MBG) or call (800) 422-4842 (reference Dreamerz Money Back guarantee program). Or, download mail-in-form and send to Dreamerz Money Back Guarantee Program, PO Box 222510, Hollywood, FL 33022-2510
  - b. Either the original store identified cash register receipt or the invoice from a call center or online order is required, with return code (provided via email or phone) noted clearly on receipt to address provided within 60 days of purchase. If using mail in form, no code will be provided.
  - c. One claim per household.

## Eligibility:

Valid in USA only. Limit one rebate per family, household, or address. No group or organization requests. Only one request per household. Valid within 60 days of purchase. Eligible customers will be refunded the actual amount spent on the Dreamerz product, excluding sales tax and shipping & handling. Allow 6 to 8 weeks for mailing of check.